Document Number: DML19
Document Name: Quality Policy
Document Type: Policy
Rev: 2
Date: 30th July 2024
UNCONTROLLED IF PRINTED

QUALITY POLICY STATEMENT

✓ Devoran Metals is committed to providing a consistently conforming services and products that aims to exceed customer expectations, by compliance against ISO 9001 and ISO 14001 coupled with other legal and customer contractual obligations

✓ Devoran Metals confirms total commitment to the health, safety and welfare of its employees through a policy of legal responsibility and open dialogue at all levels

✓ Devoran Metals is committed to continuous improvement by ensuring a regular review of the business planning, commercial risks, the management system and supporting processes

Devoran Metals establishes the above philosophies by ensuring the continuation of the following policy objectives:

- Identifying the necessary resources to meet the customer and product specifications with due consideration to the contract compliance and related risk assessment

- Compliance with internal processes and procedures to achieve declared aims is supported by documented records and archives

- Monitoring of service compliance and system effectiveness to prevent unnecessary wastage and maximise efficiency for sustained profitability

- Evaluate the efficiency of the business system by planned quality internal management system audits, to include health, safety and environmental issues

- Maximum communication with customers and interested parties and monitoring of supplier performance in support of product compliance and materials traceability

- Motivate and encourage inclusion of technical and administration employees at all levels supported by providing a frame-work for the planning of quality objectives.

Monitoring of customer satisfaction, business planning and other performance improvement initiatives against the above policy objectives will be achieved by regular and recorded management review meetings

Approved:_____**Managing Director**

Date: 30th July 2024